

8.5.2 Corrective Action

8.5.2.1 General

The Company has established, documented, implemented and maintains this Quality Procedure for corrective action. This procedure defines how The Company takes corrective actions to eliminate the cause of nonconformities in order to prevent those nonconformities from recurring.

8.5.2.2 Purpose

To prevent problems from recurring by correcting their root cause.

8.5.2.3 Scope

Process improvement throughout the company.

8.5.2.4 Responsibility

Management is responsible for corrective action in their functional areas.

8.5.2.5 Procedure

Corrective action refers to the improvement of **processes**. Corrective action addresses problems that have already occurred by correcting the root cause and, thus, preventing the problem from reoccurring in the future.

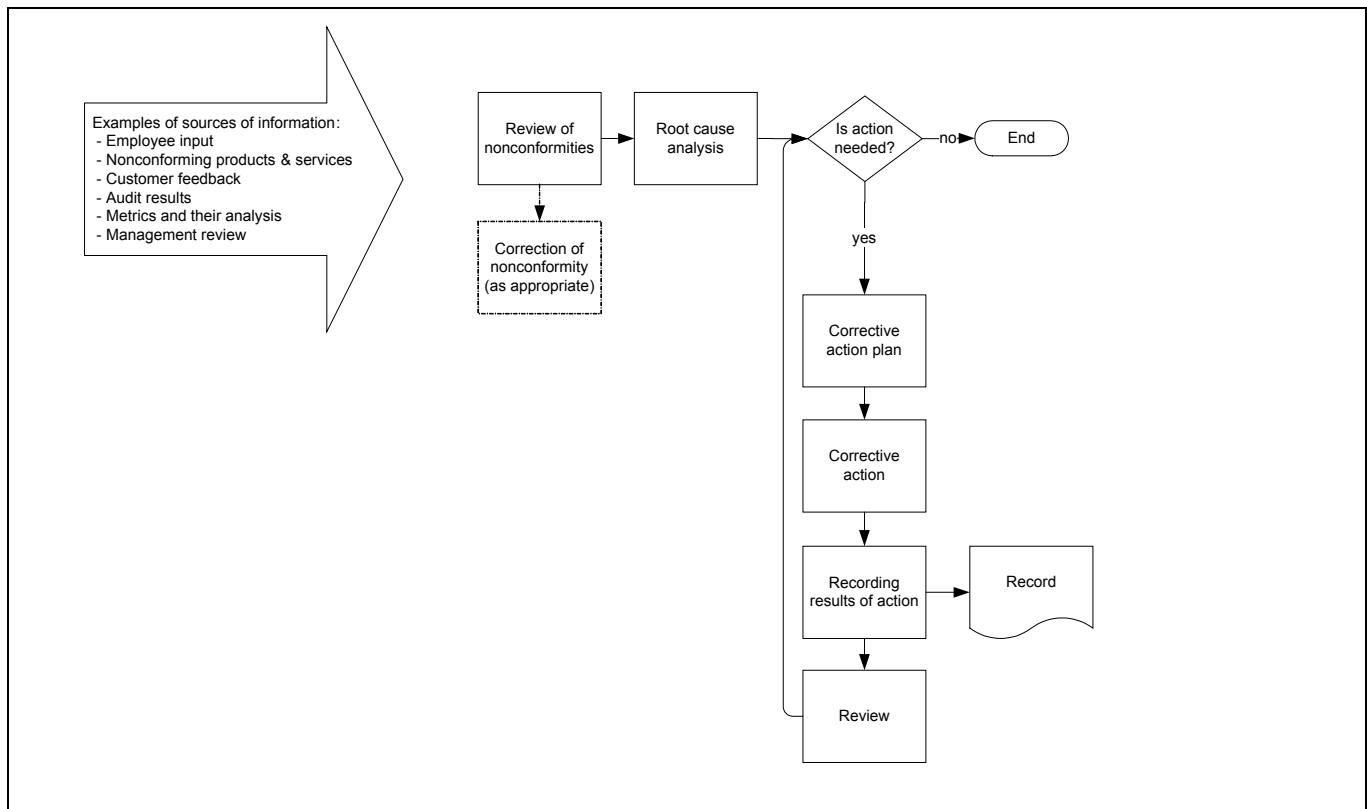


Illustration of Corrective Action Process